



Willowhayne News

Results of Questionnaire

Thank you to everyone who returned their July questionnaires regarding the weekend opening/closing rota and our security arrangements. The purpose of the questionnaire was for the board to gauge the thoughts and views of the estate as an entirety not just those who attend the AGM or write in during the year. 189 properties responded to the survey, compared to only 57 properties being represented at the

AGM. This gives us a more representative view of the estate with a response rate of 49%. Taking into account properties which are rented, in the process of being, or just sold, people away and those who are either not worried by the result or happy to let the board make a decision we are extremely happy with the response rate. As you can see a clear majority of residents wish the gates at

Angmering Lane and The Ridings to be open 7 days a week and security cover to remain at the existing level. In response to this result the 2 gates will remain open 7 days a week—being closed once a year to retain our right to closure and the existing level of security will continue at 5 nights a week.

Gates Results:

| Angmering Lane and The Ridings open 7 days a week (and shut once a year) | | | Angmering Lane and The Ridings closed on alternate days at the weekend | | | Tamarisk Way open at the weekend if one of the other gates is closed | | |
|--|-------|---------------|--|-----|---------------|--|-------|---------------|
| Yes | No | Didn't Answer | Yes | No | Didn't answer | Yes | No | Didn't answer |
| 61.4% | 30.7% | 7.9% | 37.6% | 54% | 8.4% | 44.5% | 45.5% | 10% |

Security Results:

| Existing level of security to continue (i.e. 5 nights a week, cost approx. £32,000) | | | Security to be reduced to cover weekends and school/bank holidays | | | Security to be suspended completely | | |
|---|-------|---------------|---|-------|---------------|-------------------------------------|-----|---------------|
| Yes | No | Didn't Answer | Yes | No | Didn't answer | Yes | No | Didn't answer |
| 70.4% | 24.8% | 4.8% | 28% | 59.8% | 12.2% | 3.7% | 82% | 14.3% |

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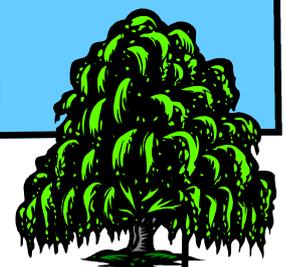
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Consideration For Your Neighbours

In response to some of your concerns: If you are planning on having a party or an event which may cause extra noise or vehicles could we please ask that, out of courtesy, you let your neighbours know.

We find that most complaints received by the board, concerning disturbance issues, could have been avoided if the person hosting the party/event had just let their neighbours know. If you are affected by noise disturbance we would ask that in the first instance you speak directly with your neighbour rather than contacting the board. We often find that simply discussing matters

face to face is the best way forward on all sides.

Of course, it is unreasonable for anyone to expect to live in an area without any noise considering that we are an estate of 388 properties most of which have either gardens which need maintaining or maintenance works that need doing to the property itself. People do make noise in their day to day activities. However, it is not reasonable for these works to start before 08.00 on weekdays or before 09.00 on a Saturday.

We would therefore ask all residents to be considerate to their neighbours if any works they are doing are likely to

cause substantial noise. A simple test would be to ask yourself if it would disturb you and if the answer is yes then to either keep the duration of the noise to a minimum, reduce the level or speak to your neighbours before hand. Similarly if you are the affected neighbour you should ask yourself if the work being done is reasonable and is the noise level proportional to the work undertaken, if yes then a little tolerance should be shown.

Estate Maintenance Charges

To all of you who have already paid your estate maintenance charges, we would like to offer our thanks. The charges cover the costs of maintaining our estate roads, drains, gates, verges, open spaces etc. including the Greensward and the Tamarisk hedge. They also cover the administration costs, which we employ Hobdens to do on our behalf, and the accountants who examine our accounts each year.

Unfortunately there are a few people who do not pay on time which results in addi-

tional work for Hobdens. This increases the costs of their administration, thus resulting in less investment in our estate. If you haven't already paid, we would ask that you kindly do so. If you have lost your invoice or have a problem with your payment then please contact Rita Tasker at Hobdens. At the end of July there were only 11 out of our 388 properties whose charges are still outstanding for this year.

Sadly there is a minority who seem to think they should not pay anything for the use of

the estate's facilities and expect the rest of us to fund their non-payment. These people take a lot of the Board's, and Hobdens, time in trying to get them to pay their fair share of the costs of maintaining our estate. Your Board will continue to make every effort to obtain payment of all estate maintenance charges so we can continue to keep the Willowhayne Estate in a good state of repair.



Barking Dogs

In response to some of your concerns: Dogs can be a great deterrent against intruders, with most intruders avoiding properties which are known to have a dog- they are probably a better deterrent than a burglar alarm! However, if you have a dog which barks on a constant basis and for a prolonged period of time, this can be irritating for your neighbours, who

might not have quite the same affection for your dog that you do.

We would therefore ask that you show consideration to your neighbours by not leaving dogs barking for excessive periods of time. If you go to work or go out and leave the dog in the garden, could you please check with your neighbour that the dog is not causing any nuisance whilst

you are out that you are unaware of. Similarly if you are the neighbour of someone with a dog that is upsetting you please talk to your neighbour before the issue escalates. Please don't let this become an irreversible dispute – talking really does help.

Parking Control Notices—PCN

Glorious summer weather inevitably leads to the same, old problem of non residents parking on our estate roads to enjoy the beach. However, we are glad to say that both the threat of the parking control notices (PCN) and the issuance of these notices have worked wonders. You may

have noticed that extra signs have been installed in what we consider to be vulnerable areas. The "P" symbols on our information signs indicate that we operate a PCN policy but these extra signs are just to re-enforce and make sure that anyone who parks on the estate roads without a permit

knows they are liable to a PCN. Thursday 18th July saw 3 PCN notices being issued, this being the most on any one day.



Residents & Visitors Parking On Estate Roads

As the darker nights start to draw in, can we please ask residents that if you are having guests who will need to park on estate roads please can you remind them of the following highway code point—

You MUST NOT park on a road at night facing against the direction of the traffic flow unless in a recognised parking space. Laws CUR reg 101 & RVLR reg 24. Whilst this may seem an obvious reminder we have seen lately a

couple of cars not following this rule and on our unlit roads this can be dangerous. Wherever possible all visitors should park on your drive not in the roadways, whether it is day or night.

Double Yellow Lines—Tamarisk Way Gate

Following an issue which was raised at the AGM-'parking in front of the Tamarisk Way gate'-we have now re-instated the double yellow lines outside of the gates onto Sea Lane and installed two addition Parking Control Notice signs. This will allow us to easily issue PCN notices to offenders.

Angmering Lane & The Ridings Gate Closure

Important date: Following the results of the questionnaire, a date has now been set for the 2013 closure of the Angmering Lane and The Ridings gates. This closure preserves our right to close

the gates. Angmering Lane will be closed **Saturday 5th October** and The Ridings will be closed **Sunday 6th October**, between 08.00–17.00.



Sussex Police— Scam Warning

Sussex Police have issued the following warning:

An elderly lady living in Rustington recently received a phone call from a male claiming to work for HSBC bank. He stated that her bank card had been fraudulently used and £120 had been withdrawn

from her account. It was then said that a courier would be sent to her address to collect the card and a new one would be sent to her in the post.

The lady rang her family with concerns who subsequently contacted the Police.

No money had been taken from the bank account.

A local man has been arrested and enquiries are continuing.

If you have any vulnerable/ elderly relatives or neighbours please make them aware of this incident.

Operation Watershed—Drainage Ditches

With what seems to be an annual reminder to property owners who have ditches, land drainage pipes or culverts next to their properties, please don't leave the annual maintenance to the last minute, or even worse wait until we get a period of heavy rain.

If you have a drainage ditch which has not been properly maintained or at worse has been filled in, Arun DC have the power to make you, as the land owner, reinstate the ditch at your cost. We would therefore urge all property owners that have ditches and watercourses to undertake an immediate inspection to

ensure that they are complying with their legal and moral requirements. Flooding is miserable at the best of times and everything should be done to help prevent either yourselves or your neighbours having to face this problem.

There is good news for property owners who have ditches on their property, West Sussex County council are offering a **free one-off ditch clearing offer**.

Information on this was included in the Summer Parish council Newsletter, which was circulated to each household, but clearing

ditches may have seemed a job to be put off until later— The time has now come for the job to be done!

For more information please contact:

Simon Cross, East Preston Parish Council, Council Office, 122 Sea Road, East Preston. Tel: (01903) 770050



Angmering on Sea Lawn Tennis Club

For those of you new to the Willowhayne you might not have noticed the **ANGMERING-ON-SEA Lawn Tennis Club** hidden away in the centre of the Angmering-on-Sea estate. From coached membership for beginners, or those whose racquet skills have grown a little rusty,

right through to team level and with young players from 5 years up, no matter what age or ability level all are welcome. Whether you are looking for coaching, a game followed by a cup of coffee or a place to play tennis with new friends, we offer something for everyone. For more infor-

mation, please contact the Head Coach on 07940 419655 or the Membership Secretary on 01903 778721



Contractors and Speeding

Speeding continues to be an ever present problem on the estate with the main culprits being residents and also their contractors. We regularly witness contractors rushing to and from properties, usually first thing in the morning or at the end of the

working day. We would remind ALL residents that the speed limit for the estate is 20 mph. This sensible limit is in place to protect you, your families and visitors; especially as we do not have pavements for pedestrians to use. We would again request

that all residents observe this limit. If you employ contractors please can you remind them of the need to observe the estate's speed limits. We will continue to send letters regarding this problem; where we are able to identify the offenders.

Gravel Drive-ways

Following our annual road inspection we have noticed several areas of road damage which have been caused by small pea shingle gravel encroaching onto the roadway. The small pieces of gravel fall into the road way and then get driven over by cars going

on and off the drive way and also cars in general using the road.

The gravel pieces cause real damage to the top road surface. If you are an owner of this type of drive please can you make sure you

regularly sweep the stones back onto your drive so that you do not cause what is avoidable damage.

Photo's of the Estate

Following the request in the July Newsletter we had hoped to have received an abundance of lovely photos to use on the website, but alas it seems as if we have no "David Baileys" living on the estate. We are

looking at updating the website and would like to include residents photos. If you have any nice photos which you feel would look good on the website and capture the essence of living on the

Willowhayne, please send them in. Please

send any photos either through the website or via email to Hobdens.



Willowhayne Website

Whilst the Willowhayne website has served us well, it really could do with an upgrade to give it a more modern and relevant feel. Unfortunately on the board we currently do not have anyone with the requisite skills to over-haul the website into a new format. In the current technological age we live in, many of us have come to expect much more from the internet than our basic

website offers. We are therefore looking for a resident who would be able to take on the task of re-vamping the website and subsequently maintaining on a regular basis.

Whilst the board has had a few ideas for changes, without the skills to do this work, we are unsure of how to implement these changes or if they are even possible. We

are hoping to find a resident who has had experience in all aspects of designing, setting up and maintaining such a site.

If you feel you have the skills and time to take on this role, please contact us via the website.

East Preston Parish Council Beach Clean

Following the very successful beach clean held at the end of May, which was well supported by local residents, the council will be running an end-of-season beach clean on Sunday, 29th September, between 11am and 1pm. Black sacks and litter pickers will be provided.,

all that is needed is your time and help. If you would like to take part, may we suggest you take a good pair of gardening style gloves. Further details of where to meet will shortly be available on East Preston Village's website. If you are able to help

or require any more information please can you contact:

Simon Cross, East Preston Parish Council ,
Council Office

122 Sea Road,
East Preston



Tamarisk Hedge & Greensward

Final works in regards of the 2013 maintenance of the Tamarisk hedge are due to commence 30th September and expected to last approximately 4 weeks.

The contractors for these works are Iain Stewart (Angmering Gardening Services) and Jon Thwaites (D&T Tree Surgery). The hedge will be cut with the use of hand tools—not tractor and flail. The height will be reduced to

approximately 2.5m (measured from the Greensward) and the depth will be reduced by approximately 5m off of the beach. The Greensward lease was renewed in September 2012 for a period of 5 years, an obligation of our lease is to maintain the hedge and Greensward. During the current term of the lease the Tamarisk hedge will be cut yearly at the end of August/end of September

with the overall height being reduced to 2.5m (from the Greensward). It is not envisaged that the depth of the hedge (sea side) or (Greensward side) will need reducing each year—the maintenance work for depth reduction will be as recommended and advice will be sort on the frequency of the work required; to not allow the depth to encroach either on the Greensward or Beach.

What's on?

If you know of a local event please let us know so that we can let our residents know, how many times have we all said "I didn't know that was on or I would have gone along?"

September & October

Wednesday 18th September 2013 - 19:15 The Story of Chanctonbury Ring - illustrated talk (Conservative Hall, Sea Road, East Preston). Chanctonbury Ring, an iconic landmark, has been a centre for agricultural and religious activities for thousands of years. Dr Janet Pennington, a popular speaker will tell its story, illustrating her talk with slides of many old paintings. All welcome. £3 (pay at the door).

Wednesday 9th October 2013 - 19:30 Travels with my Fire Engine (Conservative Hall Sea Road, East Preston) by Commander Royal Barraclough. All Welcome. Free Drink & Refreshments, Raffle, Table Quiz, Pay Bar. £4 pay on the door or tickets in advance from Philippa 01903 773969. *Event organiser: East Preston*

With Kingston Conservative Assoc.



Wednesday 2nd October 2013 - 19:30 Flower Arranging Demonstration (Conservative Hall, Sea Road, East Preston).

Demonstration by Carollyne Meer - Beautiful Harvest. Competition - Architectural Expression. Flower raffle, sales table and refreshments. Membership and visitor enquiries to 01903 773017 or see www.epfloralclub.co.uk *Event organiser: East Preston*

Sunday 13th October 2013 - 10:00 until 14:00 Life Drawing (Windmill Theatre, Littlehampton BN175LH). Observational drawing which is suitable for all abilities. Booking is essential and must be done at least two weeks before the start date. If you wish to participate please call 07799 374183.



Saturday 5th October 2013 - 10:00 to 12:00

Jumble Sale (Conservative Hall, Sea Road).

Jumble accepted at the hall from 8.30am, no large furniture or white goods. Enquiries 01903 772847 *Event organiser: East Preston Floral Club*



Friday 25th/26th October 2013 - 10:30 until 17:30 10th Annual Painting, Cards and Crafts Exhibition (Angmering Baptist Church Hall, BN147AJ). Paintings, cards and crafts for sale of which 15% of all proceeds from sales and refreshments will go to Chestnut Tree Children's Hospice

Did you know?

The word 'almost' is the longest word in the English language with all the letters in alphabetical order.



The word "alphabet" comes from the first two letters of the Greek alphabet: alpha, bēta.

"The sixth sick sheik's sixth sheep's sick" is said to be the toughest tongue twister in English.



Useful Numbers



Police Non Emergency
Number : 101 or 0845
60 70 999

Assured Control
Room (Guards):
01903 277345

Hobdens:
01903 724040



Contact us either by writing C/O
Hobdens, 41 Beach Road, Littlehampton,
West Sussex, BN17 5JA

Or send a message using the website

www.willowhayne.org

(If you have forgotten the password please
just give Hobdens a call and they will advise
you; for security reasons we don't want to
publish this information in the Newsletter as
the website is for residents use only)



One of our residents has set up a Willowhayne Forum, so that the residents can discuss various topics, ideas, help each other out or arrange trips etc. The username and password are the same as for the WRA website. This Forum is not a platform to address any issues relating directly to the WRA Board or as a method of communicating with the board. www.willowhayneforum.co.uk

Directors : Amanda Adams

Kerrie Peskett

Steve Robinson

Adrian Gotts

Jorge De Silva

Garry Styles

Malcolm Barnett

What do you want from your Newsletter and Board of Directors?

The purpose of the Newsletter is to keep you informed as to what is happening on the estate. It would be helpful if you could let us know what you wish us to include in the Newsletter and what you want us to leave out. We welcome articles to be submitted for inclusion in the Newsletter, but please bear in mind that they may need to be edited for content and suitability (depending on content and space available). Please submit your articles via the website or post to Hobdens.

All of the directors are volunteers and work many hours (often without any recognition and in addition to their day job) trying to improve the estate and ensuring we all benefit from living on such a lovely estate. Our sole objective is to serve the estate to the best of our ability so if there is anything you want us to consider or think we could do better then please just let us know.

Printing and paper kindly donated by



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